

Reporting and Consulting Mechanisms

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Background Information

- Acting as the initiator, activist, and protector of child and youth rights .
- Joined ECPAT International in 1991. ECPAT has special consultative status with the Economic and Social Council of the United Nations (ECOSOC).
- Joined INHOPE in 2004.

Child Online Safety Project



Web547 Hotline

- Web547 was launched in July 1999 , which is the one of the first hotlines in Asia. We handle illegal and harmful online materials reported by internet users, especially child sexual abuse content.
- Transformed from email reporting to online reporting

Legislation

- Child & Youth Sexual Exploitation Prevention Act
- Criminal Code
- Human Trafficking Prevention Act
- The Protection of Children & Youths Welfare and Rights Act
- UN Convention on the Rights of the Child

Legislation Amendment

- An amendment to the Child and Youth Sexual Exploitation Prevention Act was passed in 2015 and came into force in 2017.
- Key elements of the amendment:
 - Change the term ‘sexual transaction’ to ‘sexual exploitation’.
 - Definition in line with article 34 of UNCRC
 - Increase the responsibility of ICT industry
 - Teleservices provider, Internet Platform Provider, and Application Services Provider have to comply with the ‘Notice and Takedown’ principle and preserve the illegal contents for at least 90 days and cooperate with the police for investigation.
 - Companies who fail to obey the Act will get a fine from NT\$60,000 to NT\$300,000

Types of Content We Respond

Child sexual abuse

- Child Sexual Abuse
- Child Erotica
- Child Naturalism
- Child Grooming
- SECTT
- Virtual Child Sexual Abuse
- Child Trafficking

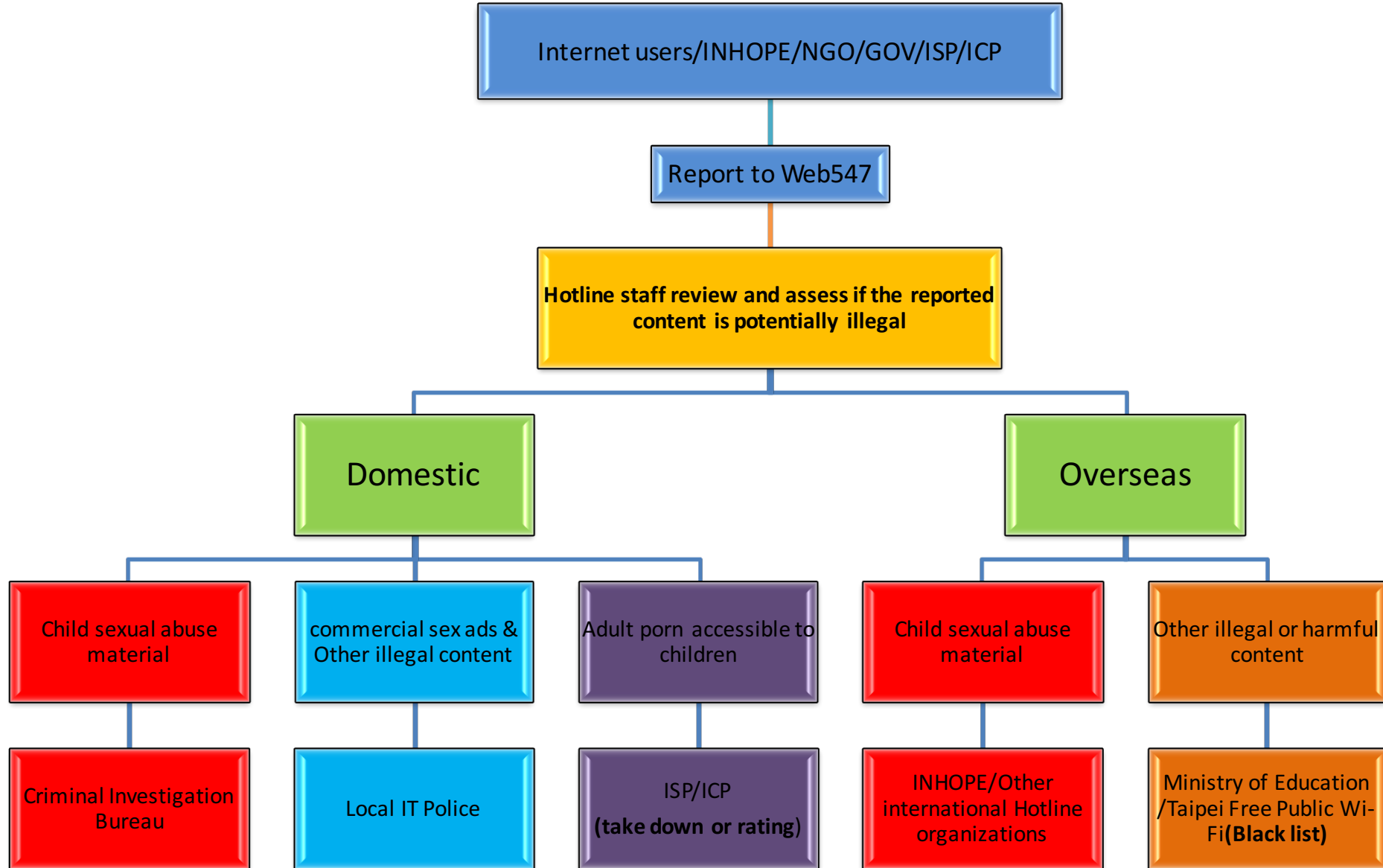
Adult pornography

- Adult porn accessible to children
- Adult porn
- Extreme adult porn
- Commercial Sex ads
- Sale of illegal porn DVD

Others

- Drugs & substances
- Wrong rating online games/website
- Other contents

Process Flowchart



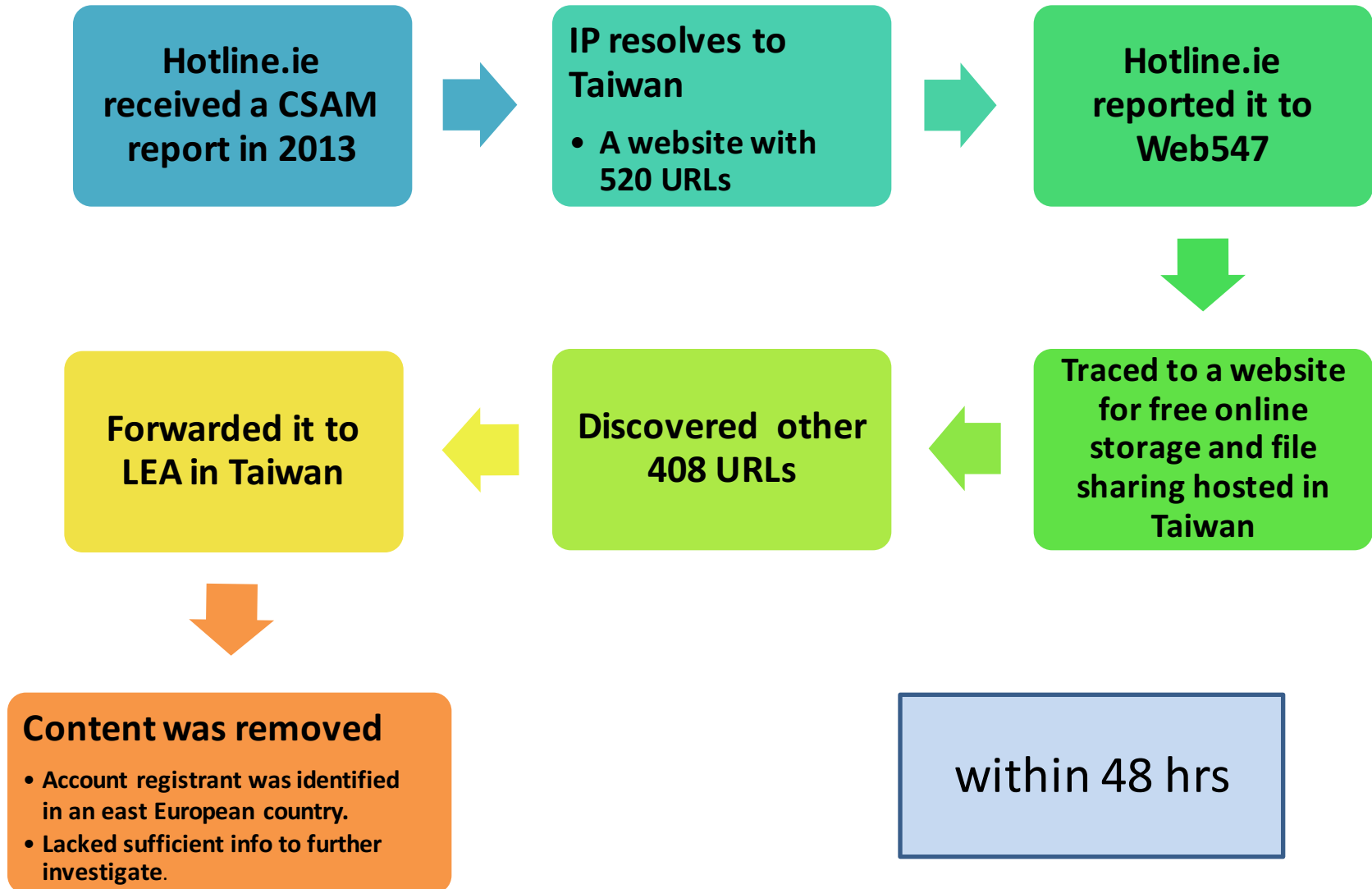
How many and Where

- Received 6360 reports from Internet users in 2016, among which 488 reports are child sexual abuse content.
- In terms of hosting country, the US ranks No. 1 among all. For East and Southeast Asia regions, China, Hong Kong, Japan, Vietnam, Singapore and South Korea are on the list.

Partnership

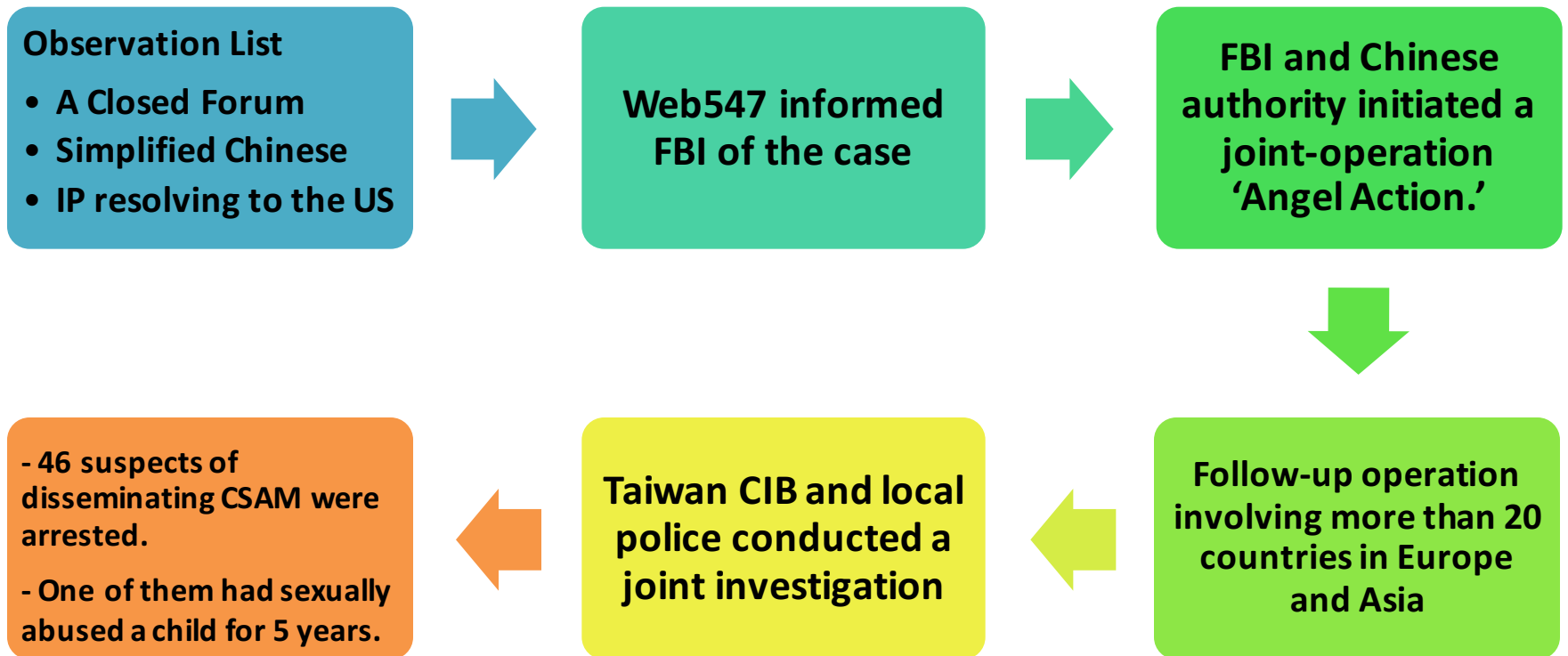


Cooperation between Hotlines



Cooperation between Web547 and International LEA

Angel Action (2013)



Cooperation between NGOs to enhance the awareness and techniques of combating CSAM: Net-Clean Project (2014)

**In June, ECPAT Taiwan and
ICMEC co-organized a
training workshop for the
LEA in Taiwan.**



**In July-August, with
techniques and tools
acquired, Taiwan police
investigated into the cases
of offenders downloading
CSAM with P2P software.**



**Arrested 106 suspects for
disseminating CSAM**

Web885 helpline

- Web885 was launched in 2006
- A professional counseling team comprises 11 professionals from different fields - including lawyers, youth counselors, psychologists, psychiatrists and social workers, etc.
- Received 229 enquiries from Internet users in 2016

Anonymous online counseling

- Sexual harassment
- Sexual transaction
- Sextortion
- Suspected pedophilia
- Cyber bullying
- Internet addiction
- Pornography & violence images addiction
- Privacy leakage & Identity theft
- Fraud
- Others

Where does the Enquiry comes from



Consultation Process

The Consultee Submits Online Enquiry Form



Transfers the Enquiry to helpline Expert Advisors



Expert Advisors provide professional suggestion
within 5 days



The Consultee receives feedback from helpline

Web 885 網路諮詢熱線

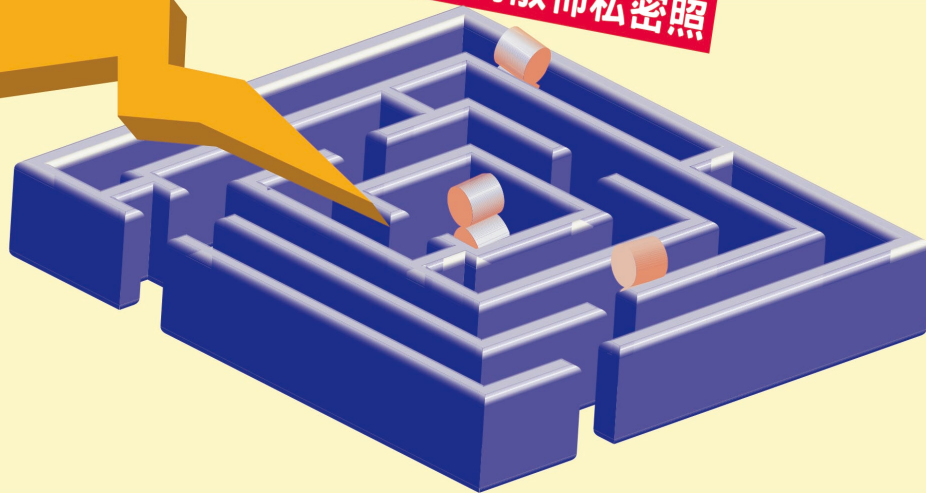
www.web885.org.tw


台灣展翅協會組成專業顧問團隊
由社工、律師、醫師、心理師提供諮詢服務



怎麼辦？

- 被偷拍
- 網路沉迷
- 網路色情與暴力
- 被網友性騷擾
- 網路詐騙
- 疑似戀童
- 網路霸凌
- 個資帳號被盜用
- 被威脅散佈私密照



 衛生福利部保護服務司

 台灣展翅協會

 Microsoft 台灣微軟公司

 衛生福利部公益彩券回饋金補助

廣告

Challenges

- No taskforce combating CSAM in Taiwan
- Cooperation with LEA of countries without hotlines
- Lack of harmonized laws on ICP/ISP's reporting responsibility
- Lack of awareness and child protection policy among some internet/ social media companies

Thank you

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網路諮詢熱線 www.web885.org.tw

網路新國民 www.smartkid.org.tw

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